# THE SEED SOWER

**OU Facilities Management Quarterly Newsletter** 



#### Message from the AVP

Colleagues,

It is hard to believe the fall semester is over, and we are quickly approaching a new calendar year. Our team members have worked hard this past year to provide excellent customer service and elevate OU Facilities Management. I want to thank you all for your hard work and dedication.

One of the most critical parts of any new capital project is ensuring a solid foundation upon which to build. Our department is no different. We will focus on foundational elements in 2023, including ensuring information in AiM is timely and accurate and that our operational processes provide the greatest chances for daily success. As we have all witnessed, the maintenance and construction industries rapidly evolve. We must strive to be innovative and maintain our competitive advantage. Having a strong foundation will allow us to meet these goals.

I hope everyone has the opportunity to relax during the winter break and be prepared to make a strong start in 2023.

Be well,

Matt

#### UPCOMING DATES

WINTER SESSION HOLIDAYS

Dec. 16th - Jan. 2na

ADVISORY COUNCIL
Jan. 5th

FOURTH QUARTER AWARD NOMINATIONS DEADLINE
Jan 13th

MARTIN LUTHER KING DAY HOLIDAY

Jan. 16th

BREAKFAST

RETIREMENTS

Jeanne Chase- Jan. 23rd

Have an idea for the quarterly newsletter? Email Facilities@ou.edu with your idea!

# FEATURED TEAM MEMBERS



#### **TEAM MEMBER OF THE YEAR**







Chris Black is a Senior Elevator Mechanic in the Elevator Shop. He has worked at the University of Oklahoma for 11 years. He holds a national elevator license and became a certified trainer with NACE. There are only a few people in Oklahoma who hold this license.

Congratulations, Chris!

#### **NEW HIRES**

FACILITY SERVICES		LANDSCAPING/GROUNDS		
Susan Masters	Oct 09	Ethan Wisener	Dec 05	
Trisha Calvert	Oct 09	Charles Hamilton	Dec 05	
Riley Kirby	Oct 09	UTILITIES		
Raymond Jones	Oct 09		Oct 17	
Lee Tannehill	Oct 09	Ryan Alvarado	Nov 14	
Nancy Andrews	Oct 10	Ryan Middleton Brandon Doty	Dec 05	
Unomi Baker	Oct 10	Travis Rubrecht	Dec 05	
	Oct 10	Travis Rubiecht	Dec 05	
Jim Andrews		MAINTENANCE		
Geena Brownell	Oct 17	Robert Weimer	Sep 26	
Iris Hermosillo	Oct 24	Damien McBride	Oct 17	
Brooke Rhoton	Oct 24	JonPaul Cox	Oct 17	
Rachel May	Nov 05	Evan Dawson	Oct 17	
Sandra McGaha	Nov 07	Logan Tougas		
Teresa Deaton	Nov 13	James Mathes	Oct 31 Oct 31	
Tsewang Ghale	Nov 14	Spencer Keely	Nov 01	
Stuart Simpson	Nov 29	Josh Hardy	Nov 01 Nov 21	
Manny Calcado	Dec 05	Dearl Nickell	Nov 21	
Michael Stout		Michael Mower	Nov 21	
	Dec 05	Robert White	Dec 05	
Shaughn Sackett	Dec 05	Gary Roberts	Dec 05	
		Josh Cavalier	Dec 03	
		Ethan Lawson	Dec 12	

#### MILESTONE ANNIVERSARIES



#### 1 YEAR

Martha Hermossilo	10/11/21
Jeremy McMurrian	10/25/21
Dewey Privett	10/28/21
Sophia Hacker	11/1/21
Gavin Campbell	11/29/21
Steven Countryman	11/29/21

#### **5 YEARS**

10/7/17
10/9/17
10/23/17
10/30/17
12/11/17
12/11/17

#### **10 YEARS**

Raul Corpus	10/6/2012
Clay Conrad	10/20/2012
Tammy Sargent	11/17/2012
Carl Webb	11/17/2012
Scott Welch	11/19/2012
Alex Dickson	12/1/2012

#### **15 YEARS**

Jason Gerhard 10/15/2007

#### **25 YEARS**

Glen Riddle 12/20/1997

# FEATURED TEAM MEMBERS

#### **PROMOTIONS**

Congrats to the following team members on a recent promotion!

**STEVE DULWORTH**Paint Shop Supervisor

JASON JONES
Custodial Lead

# IN MEMORIUM

Frank Leroy Kent



Father of current team member Robert Kent, Frank Kent worked in the HVAC shop for OU FM from 1994 to 2006. Frank passed away on November 30, 2022.

# UTILITIES STEP COMPLETIONS



Zackary Moore
Step 1
Utilities Operator

Zachariah Blanchard
Step 1
Utilities Operator

# 1979: A NOVEL

Evan T. Wardwell



Pictured: Novel written by Evan Wardwell. Evan works in OU FM's Custodial division. This fantasy, sci-fi, action and adventure novel can be purchased from Amazon.com.

# **QUARTER 4 AWARD WINNERS**

**Q4** 

#### MAINTENANCE **CASEY JONES**



CASEY JONES IS A MASON AND TILE SETTER IN MAINTENANCE SERVICES. HE HAS WORKED AT THE UNIVERSITY OF OKLAHOMA FOR 9 YEARS.

Casey has the lead on all stone and masonry jobs. His dedication to his trade and his commitment to the campus has produced some of the most beautiful work on campus.

#### **FACILITY SERVICES**

04

CRYSTAL NOAH

CRYSTAL NOAH IS A SENIOR WORK CONTROL SPECIALIST IN **FACILITIES** SERVICES. SHE HAS WORKED AT THE UNIVERSITY OF OKLAHOMA FOR 8 YEARS.



Crystal Noah has been SO much help to the department. She is jumping in and supporting the various shops. Her responses are always very timely and courteous.

**Q4** 

#### **FACILITY SERVICES** DAN ALINGER



DAN ALINGER IS A SENIOR SHIPPING AND RECEIVING TECH IN **FACILITIES** SERVICES. HE HAS WORKED AT THE UNIVERSITY OF OKLAHOMA FOR 9 YEARS.

Dan's always pleasant and helps the entire department with our tool crib needs. He provides forklift training and his support is unmatched.

UTILITIES JEFF BLAIR



JEFF BLAIR IS AN ELECTRICAL LINEMAN IN UTILITIES. HE HAS WORKED AT THE UNIVERSITY OF OKLAHOMA FOR 26 YEARS.



Jeff was instrumental in efforts to restore power the morning campus lost power. He is an expert in his field and a valuable team member.

# **QUARTER 4 AWARD WINNERS**

Q4

# UTILITES JOE MEYER



JOE MEYER IS AN ELECTRICAL LINEMAN IN UTILITIES. HE HAS WORKED AT THE UNIVERSITY OF OKLAHOMA FOR 15 YEARS.

Joe was instrumental in efforts to restore power the morning campus lost power. The entire department appreciates his reliability.

CUSTODIAL

#### MAE ETTA LASTER

MAE ETTA LASTER IS A CUSTODIAN IN THE CUSTODIAL DEPARTMENT. SHE HAS WORKED AT THE UNIVERSITY OF OKLAHOMA FOR 12 YEARS.



04



Mae takes pride in her work and took a lead role in ensuring the dorm rooms in Headington Hall were ready for move in. The students and staff love her.



# Malinda Huffaker and John Petross

"I wanted to let you know that Melinda and John with Facilities Management did a wonderful job cleaning our display case in Price Hall just now. A glass shelf had shattered into hundreds of pieces. They went above and beyond, not only cleaning up the broken glass, but also cleaning the glass windows, the wooden base and helping us move some of the items. I expressed my appreciation to them but also wanted to let their supervisor know that I appreciated their excellent work and professionalism."

#### Michael Hammitt

""[Michael was] very nice, even when I realized I had put the wrong bathroom on the initial wok order."

#### **Gardening Shop**

"Wow! You all completely knocked it out of the park for Headington's courtyard! Trimming bushes, planting new flowers, and the pots of mums ultimately created such a warm, welcoming presence for last Saturday's Varsity O Tailgate. I cannot thank you enough! THANK YOU for all that you do to make Headington/OU such a special place!"

#### Michael Hammitt & Damien McBride

""They arrived on time and completed the job quickly. Both employees who helped with this project were super professional, friendly, and did a great job."

## **FEATURED ARTICLES**

# How FM Supports Football Games

# congrats on a successful FM season!

The Roads and Hauling Shop is responsible for coordinating the placement of jersey bearers, which create a secure perimeter around the Stadium. After the game is over, they remove the bearers to open the flow of traffic. They also set up Type-3 barricades around the campus area for traffic control and provide portable light towers for pedestrian traffic on Jenkins Ave between the Stadium and the Lloyd Noble Center. In addition, the department completes street sweeping on campus prior to and after the games.

The Electric Shop provides temporary power to the home team players to cool the benches on the sideline. They also provide a field-level sound system for the football players' warm-up music and for various special events during the football season. Another responsibility the Electric Shop takes on is that they monitor the various fire alarm systems throughout the Stadium at one central location. If the system goes into alarm, a technician is dispatched to verify the alarm.

The Elevator Shop maintains nineteen elevators and two escalators in the Stadium and two elevators in the Asp parking garage adjacent to it. They work with the OU ROTC and the Stadium staff that operate the elevators on game day. The Elevator Shop supports the Electric Shop with the setup and tear down of the field-level sound system.

The Plumbing Shop coordinates with OUPD to setup and tear down a movable motor-vehicle barricade system at Boyd St and Asp Ave on game days.



Pictured: Rose Starr from Custodial showing team spirit during a home football game.

The Air coordinates with the Plumbing shop to setup and tear down a movable motor vehicle barricade system. Prior to and during the game, the Air Conditioning Shop reviews the HVAC systems to verify that all systems are operational.

The Zone Maintenance team is responsible for patrolling the Stadium perimeter to locate improperly secured items. If items are found improperly secured, they are removed and taken to the Facilities Management Compound for safekeeping. Team members also check for over-filled recycling containers and empty them as needed.

Landscape Maintenance helps the Refuse and Recycling Shop set out and retrieve dumpsters before and after games. The Gardening Shop comes in on Sundays after the game for about four hours to pick up any trash left from the game. Three members from the Irrigation Shop locate irrigation lines before the football season for tents and during the season for media. They also shut off the surrounding water in the area to prevent usage during events.

## **FEATURED ARTICLES**

The Custodial shop cleans the football personnel spaces, before, during, and after the game for the football personnel spaces. Around ten custodians clean those spaces Friday nights and Saturday nights. During the game, three custodians stay on the south endzone to clean each time the team leaves the locker room. Two custodians are stationed at the stadium compactors to help sort trash and recycling into their respective containers. Additionally, there are two custodians on the academic campus to help monitor the restrooms and trash prior to kick-off.

The Refuse and Recycling Shop, with the assistance of custodial, places trash and recycling barrels across campus on Friday mornings for tailgaters and visitors. The team also places roll-offs and dumpsters around the Stadium for trash and recycling collection from inside of and outside of the Stadium. On Sundays, the team collects the barrels and trash from outside the Stadium.

#### **Fall Festival Recap**

FM celebrated the annual Fall Festival breakfast and lunch on October 7, 2022. Thank you to the committee for planning and decorating, Food Services for the always delicious fair food, and the team members setting-up and tearing-down for the event.



Pictured: Team members enjoying food and company at the Fall Festival lunch at 705.

#### **Custodial Equipment Efficiencies**

The Custodial division has added a variety of equipment to their fleet to increase efficiencies, improve ergonomics, and provide a better level of clean.

Advance Scrubber - The ride-on scrubber removes wax from floors without requiring any stripper. This new machine dramatically cuts time to scrub a floor by at least half. Risk of injury also decreases by not using a side-by-side or stripper chemical.

Versa Cleaning Caddy- A power washer, wet vacuum, and chemical dispenser all in one allows restroom cleaning to be completed in half the time.

Karcher Scrubber - The walk behind scrubber was designated to the dance floors in Fine Arts. Utilizing this scrubber is more ergonomically friendly than a mop and bucket.

ProTeam Backpack Vacuums - With a vertical attachment, users' arms move side-to-side versus front and back with this vacuum, reducing fatigue in the arms.

MS Motor Scrubber - With a 7 inch brush and powerful torque custodial can deep clean corners and stairs.



Pictured: Building Services Manager Cory Sauser demonstrating the new Versa Cleaning Caddy at 705's restroom.

## **FEATURED ARTICLES**

#### Reverse Osmosis Project

In November of 2022, the OUFM Utilities Team completed a replacement of its Reverse Osmosis (RO) units at the Combined Heat and Power Plant (CHPP) facility off Felgar Avenue, at a cost of \$265,000. Prior to the project, UT\_Operation and UT\_Plant shops had been struggling to maintain the four older RO units in an operable status. There were four units in total, which provided makeup water to the steam plant boilers and the de-ionized water system that supplied main campus labs. These four units were past end of life, did not work collectively together, and had depleted available repair parts. These units were only setup to run off well water. Utilities performed benchmarking against Oklahoma State University and sought advisement from multiple outside sources to establish current industry standards and best practices for a replacement system. Utilizing BuyBoard, from the university's co-op vendors, ChemAqua/Green and Sustainable Services were selected as the vendor to provide two modern RO units and a complete water pretreatment system. A dual RO unit system was built to provide 25 gpm per unit allowing for a maximum system makeup of 72,000 gallons of pristine water per day. The new RO system was integrated into the utilities WonderWare control system adding visibility and remote operation capability.



Pictured: RO Unit 1

#### Reverse Osmosis Project (cont.)

Through Wonderware, the newly implemented RO's monitor designated system parameters and operate automatically to maintain the system in specification. The newly installed water pretreatment system consists of 5micron pretreatment filters for solids removal, ultraviolet lamps for eliminating bacterial growth, water softeners to remove scaling minerals, and carbon filters that remove chlorine, organic chemicals, and volatile organic compounds(VOC's). The system has expanded redundancy and can switch between non-potable and potable water operation at the touch of a button. Additionally, this project will bring a substantial long-term savings as the previously aging RO units exhausted membranes approximately every six months. With the addition of the pretreatment system, membrane life expectancy is 3-5 years. Membranes are the most expense component of the RO unit, reaching \$8000 per set. The increased quality of makeup water will significantly decrease chemical treatment requirements for chemistry control in the boilers and ensure longer asset life of our large industrial boilers. In summary, this capital improvement modernizes the boiler makeup system to 2022 industry standards, provides increased makeup capacity, accommodates multiple water sources boosting redundancy, greatly enhances reliability, adds remote system visibility, and most importantly now delivers high quality water consistent with boiler plant industry standards while simultaneously lowering university expenses.

#### **Call Center Schedule**

Starting January 2023, the call center [Calls Plus] utilized by Facilities Management over the past few months will now receive calls after midnight, on weekends, holidays, and other designated days as needed. From 7:30 a.m. to midnight Monday to Friday, an OU FM Customer Service Representative will be receiving and dispatching calls. The change from current operations was determined based on call logs and operational needs of campus between FM's normal business hours and midnight. Thank you for your patience as Customer Service transitioned to different operations.

## SAFETY & HR UPDATES



#### **Safety Training**

The new Safety Training Program will begin rolling out in January 2023 with Back Injury Prevention, Industrial Ergonomics, and Cold Stress. The new program is designed to improve opportunities for team members to gain knowledge in safe work practices, injury prevention, and task-specific hazards. A core group of seven safety courses common to the needs of all Facilities Management team members will be provided. In addition, department-specific safety training geared to the hazards encountered by a department's team members will also be available.

Depending on the course, training will be provided in-person during Instructor Led Training (ILT) classes or online. ILT classes should take less than two hours each (instead of the previous 4-hour sessions). This should reduce the impact on the operations in each department by spreading out the training over the span of a year. Online classes can be taken at the team member's convenience. A training overview showing all available courses, their required frequency, and method of delivery will be sent to each department starting in early January.

Questions regarding the program should be directed to Jeff Mlekush, Safety & Training Officer, at <u>jmlekush@ou.edu</u>.

MEWP		BASKETLIFT		TELEHANDLER		SKID STEER BOBCAT			
N	lar		M	ar	M	ar	N.	Mar	
Α	В		Α	В	A	В	A	В	
10	10		10	10	10	9	8	8	
	Jun		Jun	Jun	Jun				
Α	В	С	Α	В	A	В	A	В	
10	10	8	10	10	5	5	8	6	
Sep		Sep		Sep		Sep			
Α	В	С	A	В	A	В	A	В	
10	10	10	10	10	5	6	4	3	
	•	78	•	60		40		37	

Pictured: Example of equipment training breakdown of dates and number of team members to attend.



#### **HR Updates**

This past quarter the OUFM has started conducting new hire orientation meetings every other Monday in the training room at 705 E. Lindsay. Being new to an organization can create a feeling of nervousness and excitement. We want to ensure our new team members feel welcomed and have a successful introduction to OUFM. Since the first orientation on Nov. 21, there have been 16 new team members who have gone through the orientation experience. During the orientation, new team members become familiar with the department's culture and their role within the OU community. They learn about OUFM programs such as the safety recognition program and quarterly performance awards. They are also introduced to the websites we utilize such as PeopleSoft, AiM, and Workforce.

#### Did you know?

The University of Oklahoma is ranked in the top 25 most beautiful campuses in the United States.

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