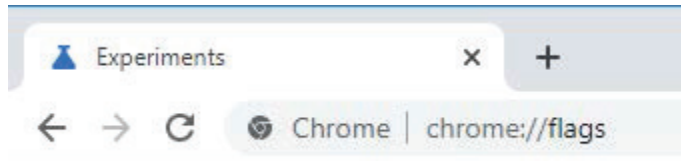


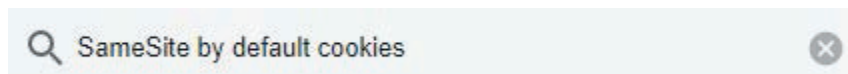
For users experiencing issues in Google Chrome or Microsoft Edge connecting to OU Reserve, use a different internet browser or follow the appropriate walkthrough below.

GOOGLE CHROME

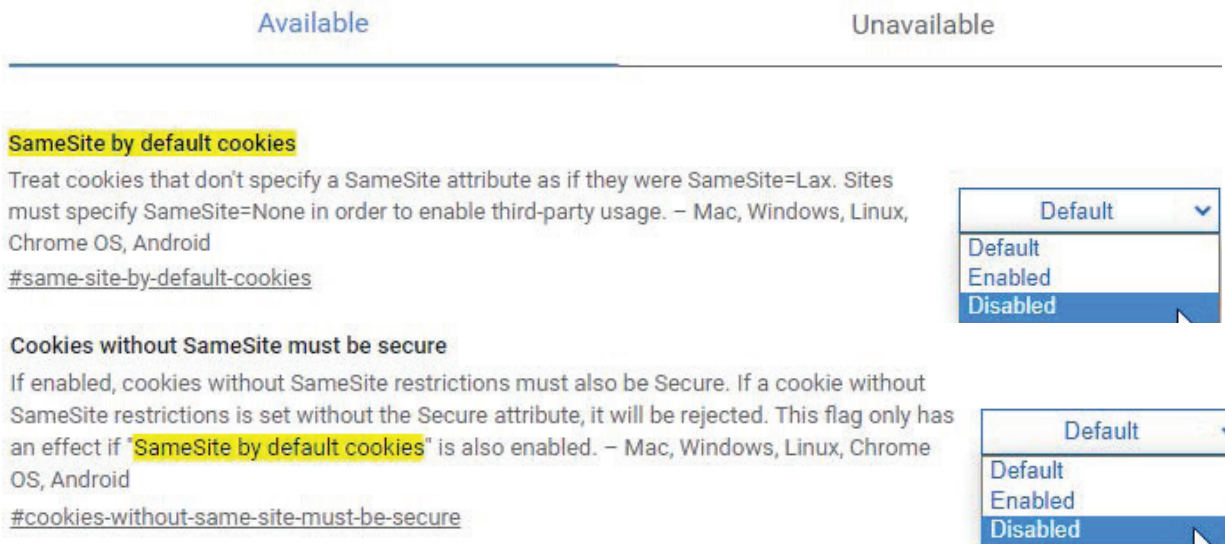
1. Open your Chrome browser and type in `chrome://flags`



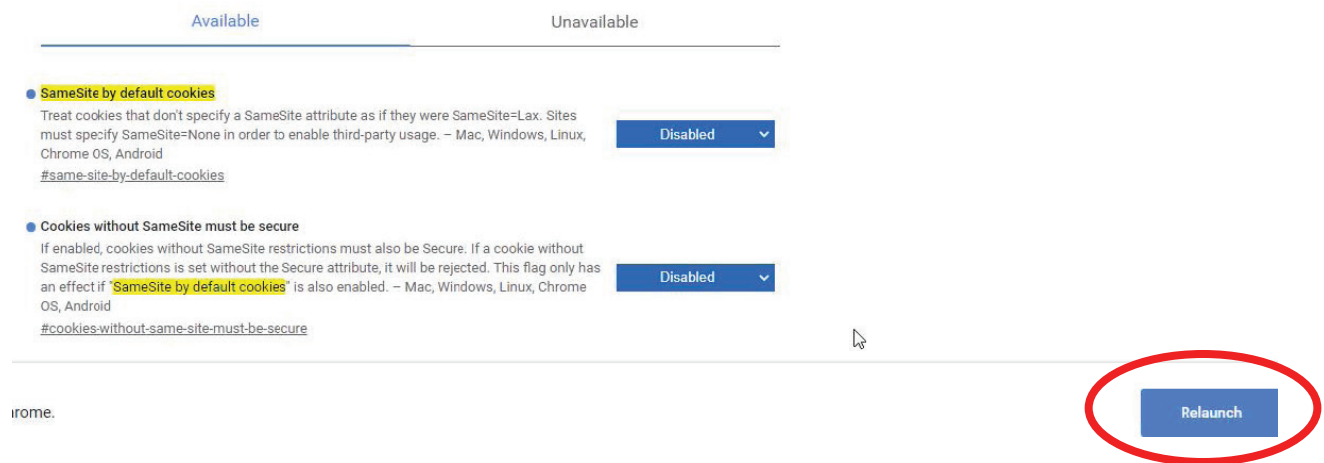
2. In the Search Box at the top of the screen, type in 'SameSite by default cookies'.



3. Set **SameSite by default cookies** and **Cookies without SameSite must be secure** from 'Default' to 'Disabled'.

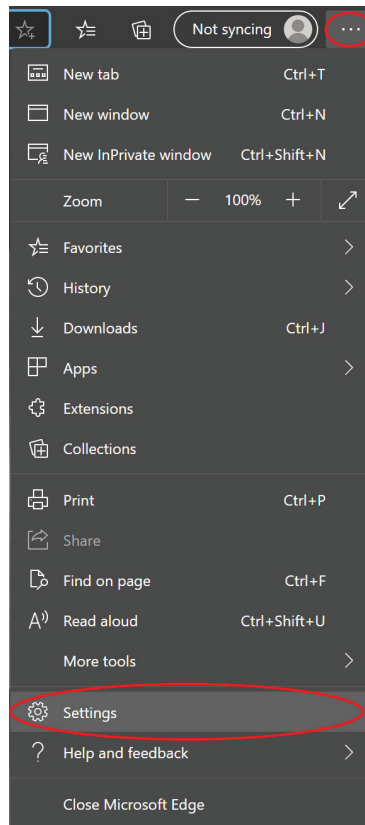


4. Once both of these show **Disabled**. Click 'Relaunch'. You can then exit of Chrome and get back into the browser.

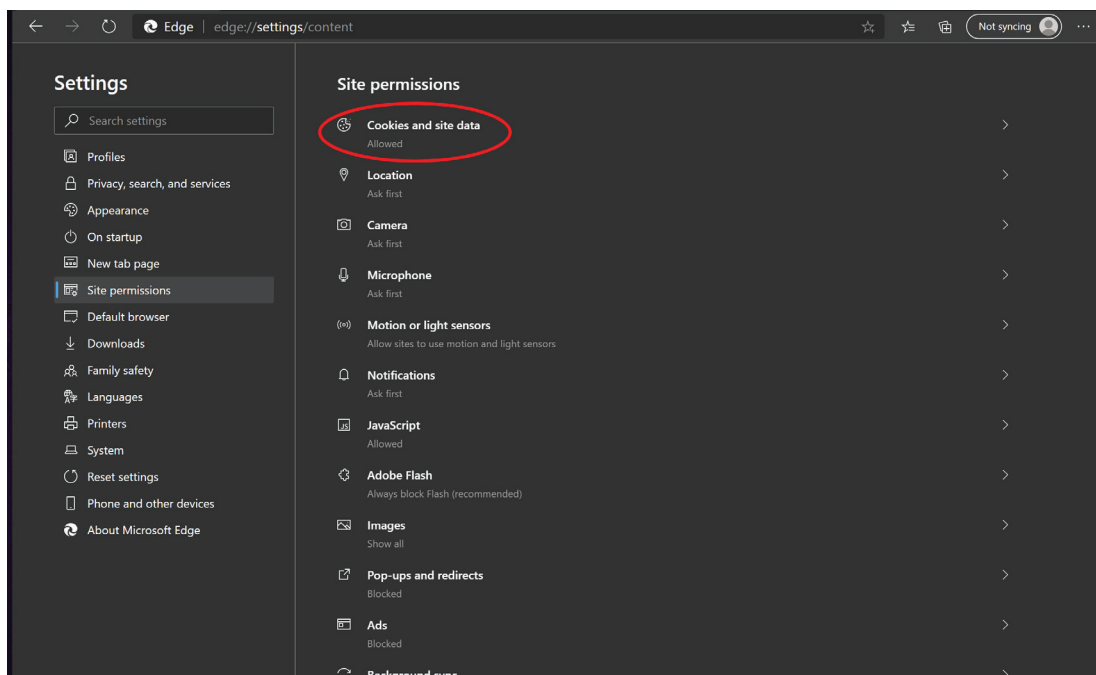


MICROSOFT EDGE

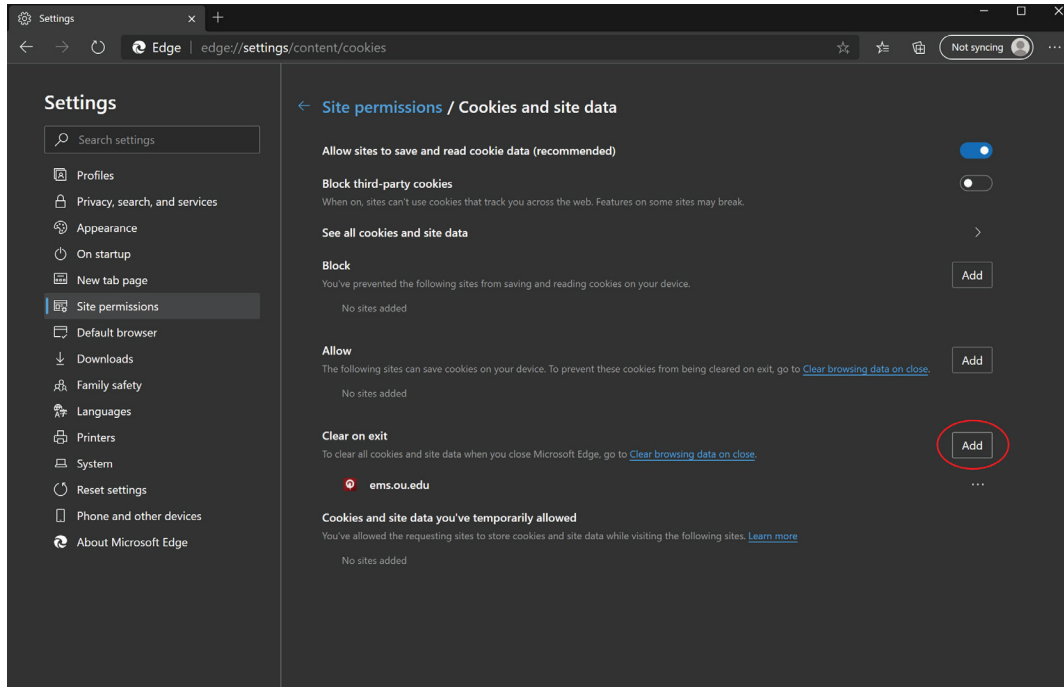
1. Open up a Microsoft Edge Browser
2. Open the tools menu by clicking the three dot button.
3. Open the Settings page by clicking 'Settings'.



4. Click on 'Site Permissions' from the left hand menu, then click the 'Cookies & Site Data' ribbon.



5. Navigate to the 'Clear on Exit' section and click the 'Add' button.
6. Add 'ems.ou.edu' in the pop-up box and click the blue 'Add' button.
7. Your screen should reflect the same as below.



Your Microsoft Edge browser will now clear cookies from the above site whenever the Microsoft Edge program is closed. If you are experiencing login issues, close and reopen the program and you should not experience a login issue.
