



Named Languages for Video Remote Interpreting

Tier 1 (Available 24/7)	Tier 1 (Available during business hours)	Tier 2 (Available on a pre-scheduled basis)
American Sign Language (ASL) Chinese (Mandarin) Spanish Vietnamese	Arabic Bengali Chaldean Russian	*Albanian Armenian *Bosnian Burmese Chinese (Cantonese) *Croatian Farsi French Gujarati Haitian- Creole *Hindi *Hmong Italian Japanese Korean Macedonian Marshallese Nepali *Polish Portuguese Punjabi Romanian *Serbian Somali Swahili *Ukranian Urdu

Tier 1- On Demand 24/7 - with a monthly minimum of 1000 minutes and 1 minute minimum per call

Tier 2- Pre- Scheduled (24-48 hour notice) - with a minimum connection Fee

*Potential for scaling up to on-demand during the business hours based on Eastern Time zone, subject to volume of 500 minutes per language