

## International Student Payment FAQs

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### **Q: How do I make a payment through international bank wire?**

A: The University of Oklahoma has partnered with Flywire for international payments. Flywire provides students a safe, cost effective, and convenient way of making payments to the University of Oklahoma in foreign currencies.

1. Sign into **ONE.ou.edu**, navigate to the Financial tab, and click the Make International Payment button in the Bursar module.
2. You will be transferred to Flywire's website to complete the payment process.
3. Select your preferred payment method.
4. Enter your payment details and receive confirmation of your payment booking.
5. Depending on your payment method, you will receive instructions on how to complete the payment process.
6. Track your payment from start to finish with your student dashboard and access Flywire's customer support team at any time.

### **Q: Can I make payments through other means?**

A: Flywire is the only recommended way to process an international wire payment. Students can also pay online through ONE.ou.edu with credit card or eCheck (US banks). If you pay with a credit card or debit card there is a 2.85% convenience fee is added to each transaction.

Domestic check payments can also be made in person through the student account drop box, located in the lobby of Buchanan Hall, outside room 105.

Domestic check payments can be mailed to the following address:

Student Financial Center  
1000 Asp Avenue, Rm. 105  
Norman, OK 73019

### **Q: As a parent of a student, how do I pay on my child's account?**

A: The University of Oklahoma follows strict federal guidelines on the protection of student information, which includes access to the student's Bursar account. As a parent, if you would like to see your student's Bursar account, your student is able (and highly encouraged by us as well) to grant you access as an *Authorized User*. Students can do this quickly through their ONE.ou.edu account. Once a student grants an Authorized User to see their account, the User can access an online portal to make payments online, see charges and other payments. Statement reminders will also be sent through email to Authorized Users.

Flywire does not require a parent to be approved as an Authorized User. To direct payment to OU through Flywire, the parent will only need to know their student's nine-digit student ID number. However, Flywire will not display the amount owed on a student's account and also does not accept overpayment. To ensure the correct amount is paid, a parent must confirm the amount with the student, or be approved as an Authorized User to see and confirm the correct amount in the account directly.

The university is only able to accept payments related to actual university charges: tuition, fees, university housing, etc. Deliberate overpayment on accounts will not be processed to students or users as refunds.

**Q: Does OU take international checks?**

A: No, but we are partnered with Flywire for international payments.

**Q: Does the Bursar's Office do currency exchange?**

A: No, but Flywire does.

**Q: Can I make payments on my account with cash?**

A: For the safety for our students, we do not accept account payment with cash. Students who may have cash are encouraged to convert into a cashier's check that can be remitted by mail or in the student account drop box in Buchanan Hall. The OU Federal Credit Union, located in the Oklahoma Memorial Union, currently offers cashier's checks for non-account holders, including international students.

**Q: When is payment due?**

A: Statements are created per semester. The student will be billed for Fall, Spring and Summer separately. Statements are created on the first of each month, with payment due dates on the 25<sup>th</sup> of each month. For example, a statement will be generated for Fall semester on August 1, with a due date for payment on August 25<sup>th</sup>.

As charges may fluctuate throughout the semester for added/dropped courses, charged materials, and university purchases, please review each monthly statement to ensure appropriate payment. Students should strive to pay in full by the 25<sup>th</sup> of each month to avoid additional service charges and end of semester late penalty. Unpaid balances may be subject to holds which will prohibit you from registering for classes and getting transcripts or diplomas.

**Q: Do you have a payment plan?**

A: Yes. If students are not able to pay semester charges at the first statement due date, they are automatically enrolled in a Payment Plan. There is no sign up for the Payment Plan. There is no fee upon enrollment, but utilizing the Payment Plan will eventually incur service charges upon the account. The service charge is assessed based on remaining balance.

Payment Deadlines:

- Fall
  - 25% of statement balance due on August 25<sup>th</sup>
  - 33% due on September 25<sup>th</sup> \*
  - 50% due on October 25<sup>th</sup> \*
  - 100% due on November 25<sup>th</sup> \*

\*A 1.5% Service Charge will apply on the 26<sup>th</sup> of each month starting September 26<sup>th</sup>.

- Spring

- 25% of statement balance due on January 25<sup>th</sup>
- 33% due on February 25<sup>th</sup> \*
- 50% due on March 25<sup>th</sup> \*
- 100% due on April 25<sup>th</sup> \*

\*A 1.5% Service Charge will apply on the 26<sup>th</sup> of each month starting February 26<sup>th</sup>.

- Summer

- 50% due on June 25<sup>th</sup>\*
- 100% due on July 25<sup>th</sup> \*

\*A 1.5% Service Charge will apply on the 26<sup>th</sup> of each month starting June 26<sup>th</sup>.

An additional \$50.00 late penalty is added after the last day of finals during each regular semester (Fall, Spring and Summer) on any balance of tuition and fees unpaid.

**Q: What happens if I do not pay my balance in full by the due date or the end of the Payment Plan?**

A: Service Charges and additional late penalties will continue to be incurred on the advertised deadlines. Registration holds will be placed on student accounts that have late or no payments, prohibiting the student from enrolling in future semesters. Transcript and graduation holds will be assessed for late payment or delinquent accounts as well. To ensure that students are able to continue enrollment, secure transcripts and graduate, accounts must continue to be paid in full on deadlines. Service charges, late penalties and holds will not be waived or removed due to economic sanctions/restrictions.

**For more information:**

Student Financial Center  
Buchanan Hall, Room 105

[sfc@ou.edu](mailto:sfc@ou.edu)

405-325-9000