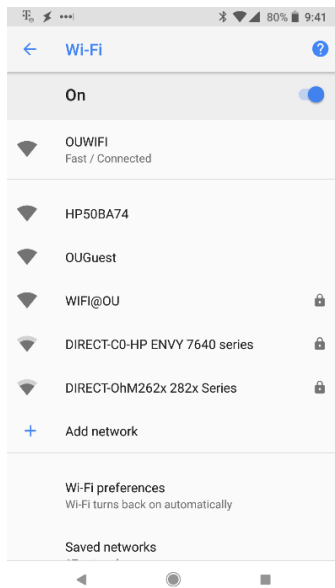
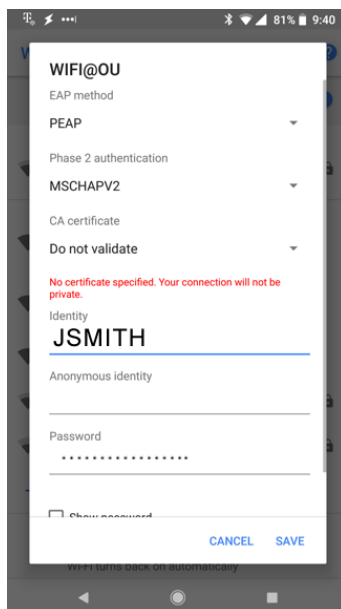


Connecting to WIFI@OU with Android

1. “Forget” **HSCACCESS**, **HSCSTUDENT**, and/or **OUGuest**. For instructions on forgetting a wireless network, click [HERE](#).
2. Go into the device’s **Wi-Fi settings** and select **WIFI@OU**.



3. Make sure the settings match the screenshot below and then enter your **username** and **password** under **Identity and Password**. Leave the **anonymous identity** field blank. **NOTE:** Chromebooks require this information as well.



If you have a HUAWEI Android phone that is having difficulty connecting to WIFI@OU, try the following steps:

- Put the username in all caps under Identity
- Put the username in all caps under Anonymous Identity

This has worked previously on a HUAWEI Mate 20 phone.

If you are trying to connect a Chromebook to WIFI@OU, you may need to try connecting multiple times and/or exiting the setup and trying again.

Forgetting a Wireless Network

Sometimes during wireless usage, your computer or device may have trouble using or reconnecting to a saved wireless connection such as WIFI@OU. You may wish to remove the network, and then re-add it.

ANDROID:

1. From the home screen, choose **Settings**.
2. In the settings menu, choose **Wi-Fi**.
3. Locate the network in question and tap or press and hold it.
4. Choose **Forget**.
5. If you wish to re-add the network, return to the list of available networks and select to connect to the network in question.

MAC OS (APPLE LAPTOP):

1. Click the **Wi-Fi symbol** at the top of your screen, and select **Open Network Preferences**.
2. In the lower-right corner, choose **Advanced**.
3. Under Preferred Networks select the network you wish your computer to forget.
4. Click the minus (-) button to forget.
5. Click **OK**.
6. If you wish to re-add the network, return to the list of available networks and select to connect to the network in question.

MAC iOS (APPLE PHONE OR IPAD):

1. From the home screen, choose **Settings**.
2. In the settings menu, choose **Wi-Fi**.
3. Locate the network you wish for your device to forget and click the **blue icon** next to the name.
4. If the option to forget the network is available, tap **Forget this Network**. If you do not see the option to forget the network:
5. From the home screen, choose **Settings**.
6. In the settings menu, choose **General**.

7. Locate **Profiles** and tap on it.
8. Select the profile for the network.
9. Tap on **Delete Profile**.
10. If you wish to re-add the network, return to the list of available networks and select to connect to the network in question.

WINDOWS 10:

1. Click the **network icon** on the lower right corner of your screen.
2. Choose **Network & Internet settings**.
3. Click on **Wi-Fi** in the left menu.
4. Under Manage known networks, select the network in question.
5. Then click the **Forget** button.
6. If you wish to re-add the network, return to the list of available networks and select to connect to the network in question.

WINDOWS PHONE:

1. From the home screen menu, choose **Settings**.
2. In the setting menu, choose **Network & wireless**.
3. Select **Wi-Fi**.
4. Select **Manage known networks**.
5. Select the network in question, then click the **Forget** button.
6. If you wish to re-add the network, return to the list of available networks and select to connect to the network in question